MCPN is a non-profit organization that has provided medical, dental and community based services to the underserved since 1989.

To make an online donation please visit us at:

mcpn.org/giving

I have a new life… they saved my life.
Dear Friends of MPCN:

Thank you for taking some time to review our 2017 Annual Report. As I look back on my first year as CEO, I am struck by how my sense of time has been affected. In many ways, I cannot believe that a year has gone by already; in other ways, it seems like it has been so much longer. I attribute the former feeling to the sense of urgency we have acted on, as an organization, as well as the adage, “time flies when you are having fun.” On the other side, it feels like it has been so much longer because every day is filled with more purpose than the one before. When I think about all of the inspiring stories I have heard, like the one you will read about Bob, and the vast accomplishments of the organization, it’s hard to believe how much we have done in such a short amount of time.

It is our mission to partner with the community to provide excellent, culturally-sensitive health services to meet the needs of each individual...every touch, every time. This mission drives us everyday. In the pages that follow, you will see how that mission is integrated into our services. The data and statistics are notable, but what I appreciate most is knowing that behind each number is the story of an individual, family, neighborhood, and community that is impacted by our mission, our staff, and our dedication to serving others.

There are many exciting things in store for us as we as we work together with each of you to create more stories. I want you to know how much we value the individuals and organizations that are so critical to our success.

Ben Wiederholt
President & CEO
**2017 KEY FACTS**

**TOTAL PATIENTS SERVED**

<table>
<thead>
<tr>
<th>Year</th>
<th>Medical</th>
<th>Dental</th>
<th>Behavioral Health</th>
<th>Case Management &amp; Health Education Staff</th>
<th>Outreach &amp; Enrollment</th>
<th>School-Based Health Centers</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>10,000</td>
<td>5,000</td>
<td>2,000</td>
<td>2,000</td>
<td>1,000</td>
<td>500</td>
</tr>
<tr>
<td>2017</td>
<td>12,000</td>
<td>7,000</td>
<td>3,000</td>
<td>3,000</td>
<td>1,500</td>
<td>600</td>
</tr>
</tbody>
</table>

**ANNUAL FUNDING SOURCES FOR 2017**

- Patient Generated Revenue .................. $28,429,958
- Federal HHS grant-Uninsured ................ $9,800,736
- Other Federal Grants-Services ............... $24,030
- Non-Federal Grants .......................... $5,556,610
- Other Income (inc charitable donations) .... $1,295,732

**TOTAL ........................................ $45,107,066**

Charitable giving supports our primary care programs and services, including increasing efficiencies and building capacity to service more individuals at our health center locations.

**GIVE TO MCPN**
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**ANNUAL ECONOMIC IMPACT**

**$101,302,055**

**$47,603,839** Direct Health Center Spending

**$14,794,557** Annual Tax Revenues

**$53,698,216** Community Spending

**$766**

**402** Health Center Jobs

**364** Other Jobs in the Community

*Data is for 2016 as 2017 figures were not yet available.*
DID YOU KNOW?

As a non-profit Community Health Center (CHC), MCPN is required to have a Board of Directors that governs the activities of the organization. The uniqueness of a CHC Board is that it must be composed, at a minimum, of 51% consumers of services. In 2017, MCPN’s 11-member Board included 7 current MCPN patients (64%) who helped guide in the decision-making process.

MCPN patients are very diverse and speak 116 different languages! The Top 10 Languages Spoken:
1. English
2. Spanish
3. Arabic
4. Nepali
5. Amharic
6. Burmese
7. Farsi
8. Somali
9. Russian
10. Swahili

While 75% of current patients come from 20 zip codes, MCPN’s patients actually live in more than 115 zip codes.

MCPN provides services to individuals, regardless of their ability to pay. We do this by providing $12.7 million in service discounts through MCPN’s sliding fee scale.

Welcome
Bienvenidos
لَكَبُ الْهَاِ
स्वागत छ
খुশ अम्दी
Soo dhawee
желанный
Karibu

QUALITY AWARD
As a CHC, MCPN receives federal grant funding from the Health Resources and Services Administration (HRSA). In addition to the federal funding, HRSA also provides Health Center Quality Improvement Awards annually to CHCs across the United States in the following eight categories:

1. Electronic Health Record (EHR) Reporters employed EHRs to report on all Clinical Quality Measures (CQM) data for all of the health center’s patients.
2. Clinical Quality improvers demonstrated notable improvement in one or more CQMs between 2014 and 2015.
3. Health Center Quality Leaders achieved the best overall clinical performance among all health centers.
4. National Quality Leaders exceeded national clinical quality benchmarks, including Healthy People 2020 goals, for chronic disease management, preventive care, and perinatal/prenatal care.
5. Access Enhancers increased the total number of patients served and the number of patients receiving comprehensive services between 2014 and 2015.
6. High Value Health Centers delivered better, smarter, healthier care by improving cost efficient care delivery compared to the national average while also increasing quality of care and improving access to comprehensive services.
7. Primary Care Medical Home (PCMH) Recognition went to health centers that achieved PCMH recognition for their service delivery sites.
8. Health Equity Advancers met or exceeded Healthy People 2020 goals by each race/ethnic group, or made marked advances in moving each race/ethnic group towards the Healthy People 2020 goals.

Colorado CHCs were awarded a total of $1,935,626 in awards and MCPN received the top award of $283,902! The breakdown of MCPN’s awards are below; those in bold indicate categories where MCPN surpassed all other Colorado CHCs:

- EHR Reporters ..................... $10,500
- Clinical Quality Improvers ............ $28,401
- Health Center Quality Leaders .... $41,001

While 75% of current patients come from 20 zip codes, MCPN’s patients actually live in more than 115 zip codes.

MCPN currently has 18 Health Center Locations: 1 in Arvada, 8 in Aurora, 1 in Englewood, 5 in Lakewood, 1 in Parker, and 2 in Wheat Ridge.

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$12.7M

BECOME AN ADVOCATE
www.hcadvocacy.org/join
MCPN Patient, Robert (Bob), has always had an affinity with swimming. “I was a good swimmer in high school,” he said. “I broke records and became famous. It was a lot of my identity.” Bob naturally went on to coach swimmers after his glory days and even coached some Olympic athletes.

In recent years Bob has had trouble making it to the pool as often as he would like due to uncontrolled diabetes and severe pain in his knees. These chronic conditions have essentially confined him to a wheelchair. It’s difficult for Bob to even leave the house for medical appointments or grocery shopping, let alone exercise. However, he was shocked to learn there are resources and motivation from his care team to begin to get his health under control again.

“Keep moving and don’t stop,” Bob’s Care Coordinators quickly realized that his lack of mobility was preventing him from losing weight and getting his diabetes under control which is why they worked with an organization called Friends of Man to get him a wheelchair ramp for his car. This seemingly small act had a profound impact on Bob.

“It’s like being born again,” he explained. “I have a new life…they saved my life.”

Bob is currently working with his care team to get his diabetes under control and lose weight. While he knows this will be an uphill battle, he has faith that with his new car ramp he can make the changes he needs to.

“I know I can do it, it’s just about getting to the pool and now I have a way to get to the pool,” Bob explained. “Plus I can go shopping, go to the park, take the dog for a walk; I’m not confined to the prison cell of a bedroom.”

Bob not only feels he has a new lease on life but a healthcare home filled with individuals who truly care about him.

“It’s the best medical care I’ve ever had in my life and probably some of the best friends I’ve ever had in my life.”

“I feel so fortunate to be in the position to positively impact the lives of some of our population’s most vulnerable individuals. There is nothing more rewarding than walking out of a room knowing I have touched the life of a person who otherwise would have been without. The act of improving one’s well being, both physically and mentally, as well as transforming his/her outlook on life drives my dedication and perseverance to this organization.”

“I wanted to work here because I believe access to health care is a right and not a privilege. MCPN is in the communities where we can make the greatest difference.”

“I love working with our patients and see the change small interventions can make in a person’s life. I love working for MCPN because I believe access to health care is a right and not a privilege. MCPN is in the communities where we can make the greatest difference.”

“It’s the best medical care I’ve ever had in my life and probably some of the best friends I’ve ever had in my life.”
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Thank You!

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GIVE TO MCPN
$2,500 Supports basic medical and oral health services for a family of four for one year.

$1,500 Supports basic health care and wrap-around services for a family of two.

$1,000 Provides basic medical services for a family of four for six months.

$100 Support general health care services provided by MCPN

MCPN apologizes if we have missed anyone. Your contribution to MCPN is very important.

Thank you for your continued support.

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Mark Schumacher, Director
Barbara Shannon-Banister, Director
Frank Taylor, Director

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Marion Walls, Chair Elect
Tami McGee, Secretary
Vincent Atchity, Treasurer
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Rene Chavez, Director
Morgan Honea, Director
Lynn Ramey, Director
Morgan Honea, Director

Ways to Give

- Mail your pledge/commitment card to: MCPN, 10500 E. 40th Place, Suite 110, Denver, CO 80238
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- Donate online by visiting the MCPN website at mcpn.org

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MCPN is a Federally Qualified Health Center, a proud member of NACHC and a Federal Tort Claims Act Deemed Facility (FTCA).

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